

Membership Terms and Conditions

These terms and conditions relate to any Redbridge Creates membership purchased or renewed on or after 1 January 2023.

All Memberships are valid for 12 months from the date of purchase.

1. Benefits

1.1 As a member you are entitled to the benefits listed on the Redbridge Creates Membership page of the website, subject to availability of the benefits and these Terms.

1.2 We reserve the right to make changes to these Terms including to the Membership benefits. If changes are made we will notify you in advance.

1.3 The Theatre reserves the right to change Membership fee amounts although any such change to fees will not come into effect until the expiry of your current subscription term.

1.4 Membership does not guarantee access to tickets and ticket limits may apply. Priority booking applies to events selected by Redbridge Creates in its sole discretion.

Discounts apply to inhouse productions only, discount can be applied to a maximum of 4 tickets per calendar month.

1.5 As a Member, you will receive emails from us about upcoming productions, events, broadcasts and supporting the theatre. You may also receive brochures and selected communications by post. You can view details of our [privacy policy online](#) and change your contact preferences any time by contacting our office

1.6 Membership benefits are for the personal use of the Member(s) only. Benefits, including priority booking, late access to tickets, events and invitations are not transferable to other patrons.

2. Membership Terms

2.1 Redbridge Creates Membership is an annual membership and payment in full covers a period of 12 months from the month of purchase.

2.2 Membership vouchers are non-transferable and non refundable.

2.3 Discounts cannot be used in conjunction with other discounts or offers – e.g. sibling discounts on classes.

2.3 We reserve the right to, if necessary, revoke Membership without refund if an individual behaves in a threatening, abusive or otherwise inappropriate manner towards any person at the Theatre, damages or threatens to damage any property of the Theatre or other venue or event.

2.4 When you become a member of Redbridge Creates, you are agreeing to the terms of consent set out in our Privacy Policy. [Our Privacy Policy can be viewed in full on our website here](#)

3. Renewal

3.1 You will receive a letter or email reminding you that a Membership is due to expire. You will then need to arrange payment of your Membership to renew the contract for another year.

3.2 You can renew update your details at any time by contacting us on 020 8708 8800.