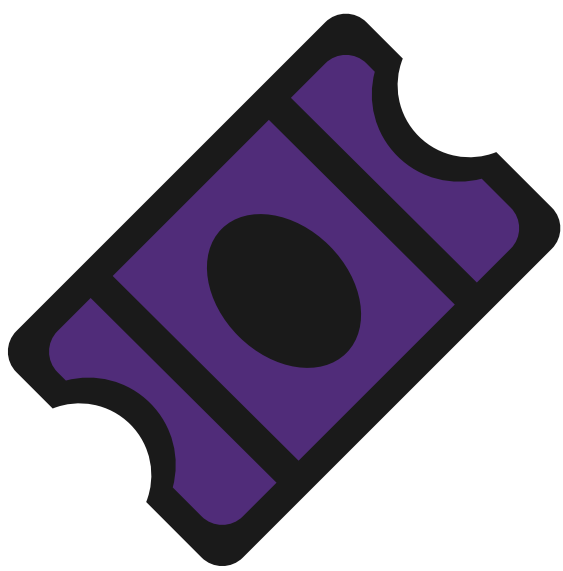


Your safety matters most.

To ensure that you and our staff are protected, please read our guidelines below:

BOOKING YOUR TICKETS



All seating is unallocated when booking to allow us to distance groups within the Theatre. We are no longer issuing paper tickets, but you will receive a confirmation email to confirm your payment. On your arrival we will take your booking name or transaction number and give you your seat information. If you have any access requirements please let us know when booking. Inline with government guidelines please make sure your booking is for your household/ bubble only.

In the event that live performances are not permitted to go ahead because of local or national Government restrictions, or we are unable to present the performance due to COVID-19, customers will be offered to transfer their ticket to a rescheduled performance, or offered a credit note or full refund.



BEFORE YOUR VISIT

Consider your travel options: Avoid travelling on public transport at peak times, or walk, cycle or use own transport where possible to get the Theatre.





ARRIVING AT THE THEATRE

You will be met at the door by a member of staff who will take your booking name and give you your seating details. Please wear a mask when inside the building.



SANITISE YOUR HANDS

Once inside the building please sanitise your hands before moving further into the venue.



FOOD AND DRINK

The bars and kiosks at the theatre are open. Our tills are card only.



SEATING

We have specifically designed our seating plan to ensure adequate social distancing between groups. There will be empty seats behind, in front and beside your group and no one will need to pass you in your row. Please make sure you sit in your designated seat.

