

FLAVEL
friends



TERMS AND CONDITIONS

Monthly lottery for Film, and selected Live Events throughout the year

All Friends are automatically entered each month. Winners will be notified and their names published in the monthly Friends newsletter.

Friends priority waiting list for sold out events

For sold out events, Friends will have priority on waiting lists and be offered first refusal on any returns.

Ticket refunds for Friends

If unable to attend a pre-booked event, a full refund will be offered to Friends for a maximum of two tickets per event on production of the ticket(s) and with a minimum of 24 hours notice. NB booking fee is non-refundable.

The Flavel reserve the right to amend any of the above benefits without notification. Full Terms and Conditions are available on the Flavel website: www.theflavel.org.uk